Release notes v2.74.0

Issue key	Release Notes
SMAR-7866	Contacts that are generated because of a transfer will now be identifiable with a pink tag
SMAR-7854	Users with accessibility needs can now access live call monitoring capabilities through real time metrics
SMAR-7836	Voice channel now has a sub channel: Voice transfer
SMAR-7835	Voice contacts that are a result of transfers will fully display with all components within Contact History, in line with agent hierarchy structures.
SMAR-7777	A user monitoring another agent's voice call, will now see the customers contact history when monitoring is initiated
SMAR-7775	Monitored calls can now be identified as a new voice sub channel
SMAR-7772	CTRs and contacts displayed in a list of results will be filtered against permissions, to only display monitored contacts when permissions on are enabled, Otherwise these are filtered out.
SMAR-7755	New barge permission requires live monitoring permission to be enabled
SMAR-7744	Improvements for accessibility to Contact History, which enables users to navigate through the contact listing and collapse/expand components with a keyboard.
SMAR-7743	When an agent is on a contact, screen reader only reads out the contact log when in focus
SMAR-7741	The screen reader will now announce the updated status once it has been changed
SMAR-7479	Admin users can now create a new field option for 'date picker' and 'time picker' with a new/existing contact log form.
SMAR-7478	Agents can now capture date and time entries within ACW, when date and time pickers have been enabled within contact log
SMAR-5847	The search functionality within SmartAgent will now return results from all pages in the pagination