

Release notes v2.73.0

Key	Release Note
SMAR-7822	We have fixed an issue that caused SmartAgent to crash when users set up new call evaluations in QA.
SMAR-7776	We have updated and improved how Voice Transfers and Customer Disconnects are recorded in Contact History.
SMAR-7748	We have fixed an issue that was preventing display names being rendered reliably in historical contact, in Contact History.
SMAR-7724	We have fixed an issue causing incorrect recording of Endpoints (Destination of Contact) in Contact History
SMAR-7660	We have made a change to improve how specific voice channel disconnections are reported in Contact History.